**MINISTRY OF YOUTH, SPORTS & FAMILY**

**FAMILY DEPARTMENT**

**ELDERLY & DISABLED DIVISION**

**Yearly Report from Helpline services 2021.**

The Elderly and Disabled Division has recorded a total of **126** cases since the beginning of this year.

Among are various sort of abuse, there are some Disabled and Elderly that were victims of more than one form of abuse.

There are a total of **29** financial abuse cases. Mostly their family members are stealing the elderly and disabled benefits contribution.

There have been **60** cases of neglect whereby the elderly and person living with a disability are not being taken care of properly and most of the time their caretakers are not attending to their duties.

In regards to psychological abuse there are **17** cases and **15** cases of physical abuse.

Some cases are severe whereby the elderly and person living with a disability are being burned with boiling water by their close relatives.

In addition, there are a total number of **4** social abuse, whereby the elderly and person living with a disability are isolated, whereby they are refrained from socializing with others and most of the time they got locked inside their house.

Lastly there are **5** cases of emotional abuse and **12** cases of self-neglect.

Just to note that some of these cases has been taken into tasks by the Agency for social protection, but however there are complaints that the Social services are not effective and the social workers are not reliable and are not visiting the elderly and disabled in need in their communities.

Our recommendation for next year is that the Elderly and disabled Division gets its own legal framework so that we would be in better position to help and advocate for our vulnerable groups of individuals within the community, In addition to develop a policy in regards to the implementation of the Elderly and Disabled helpline.