



HAUT-COMMISSARIAT AUX DROITS DE L'HOMME • OFFICE OF THE HIGH COMMISSIONER FOR HUMAN RIGHTS

PALAIS DES NATIONS • 1211 GENEVA 10, SWITZERLAND

www.ohchr.org • TEL: +41 22 917 9000 • FAX: +41 22 917 9008 • E-MAIL: registry@ohchr.org

Questionnaire

The Special Rapporteur would welcome answers to the following questions:

1. What framework and bodies does your Government have in place for the regulation of water and sanitation services? Please provide detailed information on legislation, policies and mechanisms. Please also provide detailed information on the existing regulatory actors, their level of autonomy and independence, role and responsibilities.
2. How do the framework and bodies contribute to the implementation of the normative contents of the human rights to safe drinking water and sanitation, namely, the standards of availability, quality, accessibility, affordability, acceptability, privacy and dignity? Please provide examples.
3. How do the framework and bodies support the implementation of the human rights principles of equality and non-discrimination, access to information, right to participation, accountability, sustainability and progressive realization in the water and sanitation sector? Please provide examples.
4. Please provide examples of regulatory measures in place to ensure affordable access to water and sanitation services for populations that are economically disadvantaged and in vulnerable situations. How does your Government ensure that these measures are properly applied? How does the regulation framework address the issue of disconnections from water and sanitation services due to financial inability of the users to pay?
5. Please provide examples of how your Government monitors and enforces regulations in the water and sanitation sector.
6. What is your Government's approach/strategy with regard to situations of informal providers of water and sanitation services?
7. When non-State actors are in charge of service provision, the State must ensure that this involvement does not result in violations of the human rights to water and sanitation. How is this safeguarded by your Government when regulating non-State actors? What standards, principles and concerns are taken into consideration?
