

Mission permanente
de l'État du Qatar
auprès de l'Office
des Nations-Unies à Genève



الوفد الدائم لدولة قطر
لدى مكتب الأمم المتحدة
جنيف



2019/0028152/5

الوفد الدائم لدولة قطر / جنيف

The Permanent Mission of the State of Qatar to the United Nations Office and other International Organizations in Geneva, presents its compliments to the Office of the High Commissioner for Human Rights in Geneva, and with reference to the latter's verbal note dated January 29th 2019, and its attachment, **the Questionnaire** elaborated by the Special Rapporteur on the human right to safe drinking water and sanitation, in the context of his upcoming thematic report to the 42nd session of the Human Rights Council which will focus on the human rights to water and sanitation in spheres of life beyond the households, in particular in public spaces, pursuant to HRC resolution 33/10.

The Permanent Mission of the State of Qatar has the honor to attach herewith **answers to the above mentioned questionnaire**, as received from the Public Works Authority (PWA) in the State of Qatar.

The Permanent Mission of the State of Qatar avails itself of this opportunity to renew to the Office of the High Commissioner for Human Rights in Geneva, the assurances of its highest consideration.

Geneva, April 8th 2019

The Office of the High Commissioner for Human Rights (OHCHR)
CH 1211 Geneva 10
Email: srwatsan@ohchr.org

Sr.No	Questions	DNDD's Response with regard to Sanitation services
1	Please outline how public space is defined within national law and policies in the context of water and sanitation provision, and please identify legislation and policies relating to the access to those services within those spaces.	Definition of Public spaces within National law and policies to be provided by MME. Ashghal specifies only the sanitation design norms/ standards for public sewer network and doesn't stipulate laws / legislation with regard to normative content of the human rights for access to these public facilities.
2	Please give information about who is responsible for providing access to water and sanitation in various public spaces (e.g. streets and squares, markets, bus stations, train stations and airports) and give details of any legal frameworks that mandate these actors to provide water and sanitation services	Although Ashghal builds sanitation facilities in public spaces such as Bus stops, streets and squares, they are not managing / operating these facilities. The sanitation facilities in Train stations and Airport are operated and managed by Qatar Rail and Hamad International Airport Authority respectively. In public parks , for example Al Bidda Park, the sanitation facilities are designed & built by PEO, a government agency. All public parks and gardens are maintained by MME (Parks & Garden Departments).
3	Please specify positive examples(s) where access to water and sanitation in public spaces has been ensured or improved in accordance with human rights standards. Please also identify examples where it is challenging to ensure public water and sanitation services and explain the details	The flows from these public spaces are discharged into the Public sewer network built and maintained by Ashghal. In General, proper sanitation facilities are provided in public spaces for convenience of the Public.
4	Please identify the regulatory frameworks, including any mechanisms to monitor them, that relate to the provision of water and sanitation in various public spaces.	Within the plot boundaries, the Foul sewer network assets are built and maintained by the Plot developers. Outside the plot boundaries, Ashghal Operations and Maintenance (O&M) Department is responsible for operation and Maintenance of Public Sewer network.
5	Please outline how policies regarding the provision of water and sanitation services in public spaces are designed. i.e. whether and how consultation was conducted with affected groups, whether and how the facilities were designed to take into account the disparate needs of these groups, who is responsible for the construction and on-going maintenance of the facilities, and whether , and if so where, people can bring their complaints about public water and sanitation facilities.	The Sanitary network is designed in accordance with Qatar Sewerage and Drainage Design Manual. Ashghal is responsible to plan, initiate, Design, Build, Operate and Maintain the Public Sewer network in Qatar. Ashghal appoints a Consultant / Contractor to undertake the above mentioned services via. Tenders / Framework Contracts. The complaints from the Public are received by the Customer care centre in Ashghal O&M and appropriate action would be taken.

<p>6 If charges are levied for use of public water and sanitation facilities, please outline whether these funds are used to improve and maintain those facilities and how affordable access is ensured for those with limited financial capacity</p>	<p>Ashghal is not levying any charges for disposal of Foul sewage into Public Sewer network.</p>
<p>7 Please outline national initiatives to promote and ensure access to public water and sanitation for people living in homelessness and people who work in public spaces, in line with the normative content of the human rights to water and sanitation (availability, physical accessibility, affordability, quality and safety, acceptability and privacy)</p>	<p>In Qatar, the Sponsor or the Company that recruits migrant workers are responsible to ensure that basic sanitation needs (availability, physical accessibility, affordability, quality and safety, acceptability and privacy) are provided.</p>
<p>8 Please describe what efforts have been taken to ensure that the provision of water and sanitation services in public spaces meets the needs of all potential users, including those from vulnerable and minority populations</p>	<p>Although Ashghal builds sanitation facilities in public spaces such as Bus stops, streets and squares, they are not managing / operating these facilities. The sanitation facilities in Train stations and Airport are operated and managed by Qatar Rail and Hamad International Airport Authority respectively.</p>
<p>9 Please outline the results of any national research done on the use of water and sanitation facilities in public spaces and the effect that a lack of access has on the population or specific groups therein.</p>	<p>Although specific research hasn't been conducted / undertaken, Ashghal takes into consideration the Policy plan and Land uses developed by Ministry of Municipality and Environment for the planning and design of Public Sanitation services. This query is not relevant to Ashghal DNDD</p>
<p>10 Please give details of any relevant judicial or quasi-judicial action at both domestic or international level the State has been involved in, which concerns access to water and sanitation in public spaces and which applies a right-based approach.</p>	