



Lorensbergs  
28 Castle Street  
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FAO: The UN Special Rapporteur on extreme poverty and human rights

Dear Professor Alston

In advance of your UK visit, I would like to draw your attention to a study Lorensbergs published in 2014 on the anticipated impact of Universal Credit on UK public libraries and their response. The whitepaper is available [here](#).

Further more recent evidence of rising demand for public access computer time in libraries to make Universal Credit applications is demonstrated in our latest public library customer survey results (Lorensbergs supports over half of UK public library authorities with PC booking software). The results are available [here](#). See relevant findings on slide 10.

I give permission for this letter, whitepaper and research results to be published on the submissions page on the UN website.

Please let me know if you have any questions regarding our research findings.

Yours sincerely,

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