



## **Training Session**

### **IFI Grievance Mechanisms: Avenues for Community Engagement and Access to Remedy**

2016 Asia Regional Forum on Business and Human Rights

Doha, Qatar

19 April, 2016

8:30-10:00am

International financial institution (IFI) grievance mechanisms offer communities affected by IFI-funded projects an opportunity for addressing their concerns and complaints about project impacts. Most IFI grievance mechanisms offer communities two options for addressing their complaints: a problem solving function that allows for direct engagement with project proponents, and a compliance review function that allows communities to request an investigation of IFI compliance with social and environmental safeguards. This training session will provide further information on the IFI grievance mechanisms, with a particular focus on the dispute resolution function, followed by a discussion of the strengths and challenges of mediated dialogue in the context of remedying human rights violations.

Representatives from the International Finance Corporation's independent accountability mechanism, the Compliance Advisor Ombudsman, and the Asian Development Banks' Special Project Facilitator will provide information about how their offices approach dispute resolution when they receive a community complaint. Community representatives will share their reflections and guidance on using dispute resolution processes. Speakers will also share suggestions for overcoming challenges to accessing and using IFI grievance mechanisms for engagement and remedy.

#### **Speakers:**

- Scott Adams – Specialist in Dispute Resolution at the Compliance Advisor Ombudsman, independent accountability mechanism of the International Finance Corporation
- Jennifer Francis – Principal Facilitation Specialist, Office of the Special Project Facilitator, Accountability Mechanism, Asian Development Bank
- Eang Vuthy, Executive Director, Equitable Cambodia

#### **Moderator:**

- Komala Ramachandra, South Asia Director, Accountability Counsel