**OHCHR Accountability and Remedy Project Part III**

**State Questionnaire**

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| Welcome to OHCHR’s State Questionnaire for Part III of the Accountability and Remedy Project (ARP III).The aim of ARP III is to identify the practical steps that can be taken by State and non-State actors, individually and collaboratively, to enhance the effectiveness of **non-State-based grievance mechanisms** dealing with business-related human rights harms. This work, which takes place pursuant to Human Rights Council resolution 38/13, will form the basis of a report by OHCHR to the Human Rights Council to be submitted to the Council for consideration at its forty-fourth session.ARP III focuses particularly on company-based grievance mechanisms, mechanisms developed by multi-stakeholder initiatives, and mechanisms associated with development finance institutions. Further information on ARP III and the types of grievance mechanisms coming within the scope of this project can be found in OHCHR’s paper on scope at: https://www.ohchr.org/Documents/Issues/Business/ARP/ARPIII-PoW.pdf. This short survey is meant to be answered by **government officials**. If you are not affiliated with a State and would like to provide input for ARP III, please refer to the other questionnaires available on the ARP III dedicated webpage at: https://www.ohchr.org/EN/Issues/Business/Pages/ARP\_III.aspx. We value all contributions, and you may answer as few or as many questions as you like. We encourage you to answer this survey through the online form at: http://tiny.cc/ARP3StateSurvey; however, if you prefer, you may answer using this document and email your responses to business-access2remedy@ohchr.org or bshea@ohchr.org. Regardless, we kindly request responses to be made by **30 April 2019**.**ALL RESPONSES PROVIDED WILL BE KEPT CONFIDENTIAL**. To find more information on the different parts of the Accountability and Remedy Project, please visit: https://www.ohchr.org/EN/Issues/Business/Pages/OHCHRaccountabilityandremedyproject.aspx. |

**Questions**

1. **In what ways, and in what circumstances, does the State encourage (or require) people to use non-State-based grievance mechanisms instead of, or to supplement, State-based mechanisms?**

*For instance, do State-based mechanisms ever refer grievances to non-State-based mechanisms? Does the State ever require individuals to first have recourse to a non-State-based mechanism before they can access a State-based mechanism?*

1. **Does the State provide guidance, information, or resources to business enterprises or other organisations (such as multi-stakeholder initiatives or industry associations) seeking to establish such mechanisms, and are there policies developed in this regard (for instance, under the State’s National Action Plan on Business and Human Rights)?**
2. **Are there any legislative, law enforcement, or other steps taken to protect users, their representatives, their families, and others from intimidation or reprisals when non-State-based grievance mechanisms are utilized?**

**Respondent Information**

1. **The State you are providing information about:**
2. **Your name:**
3. **Name of your department / title:**
4. **Contact email address:**
5. **Could we contact you, if needed, for any follow up?**